

## CF10 RUGBY TRUST

### SIXTIETH MEETING OF THE BOARD OF DIRECTORS

#### HELD VIA VIDEO CONFERENCE ON

#### THURSDAY 13 OCTOBER 2022 COMMENCING AT 7PM

#### PRESENT

Board Directors: Lynn Glaister (Chair), Andy Baker (Secretary), Derek Redwood (Treasurer), Sally Carter (Minutes), Simon Baker, Andrew Bold, Andrew Collins, Steve Coombs,

Observers: David Allen, Martin, Viv Jones, Claire O'Shea

Apologies: Simon Jones

#### ITEM

- 1 Chair's introductory remarks and apologies for absence.

Lynn introduced the key themes.

Apologies were noted.

- 2 Minutes of the Board meeting held on Thursday 15 September 2022

Minutes were agreed.

- 3 Matters Arising and Actions

All matters arising were on the agenda.

- 4 External meetings

##### 4.1 Joint Supporters Group 4 October 2022

Huw (RFC supporters); Carol (Cardiff Rugby SC), Lynn (CF10) had a pre-board meeting with David to discuss issues that we would like to see raised at Board.

##### Key points:

- No Chair or Chief Exec email newsletter
- No briefing on WRU negotiations
- Status of finances?
- Any truth in joining Anglo-Welsh League?
- Are we okay with trialling Josh at fullback for Team Wales?
- Faletau's hours of play – issue of resting against Glasgow

- No women's supporter kit, and other issues with Macron, including not being able to supply a new kit for the Rags until the middle of the season
- Development of women's game – anything club can do separate from WRU?
- What improvements can be made to stadium under current restraints?
- Impact of raising energy costs – can we save on floodlighting by moving to earlier kick-off times?
- Worcester/ Wasps – more transparency needed with supporters about current financial status.
- A need for a Player's code of conduct after the Grange incident.
- There has been an issue with access to disabled toilets and there is the ongoing issue of the lack of a lift to the Gareth Edwards lounge.
- Cardiff Rugby SC – club had promised to negotiate a deal with the coach company, but this hasn't happened. They are currently making a loss and can't continue with current numbers.

David was able to give an immediate response to some of the points raised, and all issues will be taken to the Board for discussion.

- The lack of briefings is an issue and has been raised with Richard and Alun.
- Faletau situation – all players who are in the 38 have individual WRU plans which allow set amounts of playing time and rest time. Our coaches have to prioritise game time within those restrictions.
- The financial situation continues to be challenging
- WRU discussions rumble on and there seems to be a lack of urgency. Not taken seriously enough when set against developments in the English Premiership.
- Stadium lease – still no report from the development company set up by CAC. We are 2 years from the lease running out again, which continues to restrict investment
- There is a Players Code of Conduct, but David hasn't seen it. Lessons from Grange will need to be reviewed and better understood by players.
- Accessibility and Sustainability working Groups – this is still a commitment and Cardiff Rugby do want to consult more widely. However, at present they can't afford to do anything so they do not see the point in consulting and getting a long list of things we want to see done but which we can't afford and can't do. CF10 pointed out that some of the accessibility issues are statutory, and that some sustainability issues are about changing culture and do not necessarily cost a lot. Claire had already started to pull together a policy that outlined issues that were low cost and feels there is a lack of ambition.

**Action:** Claire to send out the Sustainability document before our meeting with Richard on Wednesday.

## 5 Cardiff Rugby

5.1 Ground Redevelopment  
Nothing further to report.

5.2 Events at The Grange – our position

We have kept a low profile on Twitter, allowing the club to go through the necessary HR procedures. This seems to have been started promptly and is being dealt with quickly and

properly.

Everyone was broadly in agreement with this approach. We will raise the issue at our meeting with Richard, and we will prepare a statement in response to any official announcement.

### 5.3 Richard Holland meeting – 19 October 2022

Lynn has asked for more people from the Group to attend these meetings.

Sally has agreed to attend the next meeting, with Andrew C on standby if she is unable to make it. Derek has agreed to attend a future meeting as well.

Andy and Lynn are creating a list of outstanding issues so that we can better keep track of progress, and Andy has noted questions raised during this meeting.

## 6 Strategic Review

Andy and Lynn have been talking about our overall strategy.

Over the last 6 years we have had a number of important successes – the appointment of a supporter director, the change of name of the club, going back to blue and black and returning the heritage to the club, regular dialogue with management.

What next? Next month we meet in person, and this seems like a good time to take a proper look at what our aims should be now. Have we become a little complacent? Do we need a bit of a reboot? What are we trying to communicate? Has our relationship with the Club become too cosy? Do we need a new mission statement where we reaffirm our aims and objectives?

We must ensure that we remain relevant and pertinent. The outcome of our review may be that in most respects we are on the right track but there are some areas for improvement.

## 7 Working Groups

### 7.1 CRFC Heritage Committee

The Heritage Committee have agreed on a paper to go before the CAC Management Committee, putting forward the proposal for creating a CIC to protect the collections. David is meeting with Keith Morgan to prepare the ground for the introduction of this idea.

The displays have been substantially changed with the addition of several new loaned and donated jerseys, giving a much greater Cardiff presence and story.

After discussion the Committee have decided to develop our own Dementia sessions. David has spoken to Rob Baker of Sporting Memories and arranged to hold two dementia sessions (one in November and one in December) where we can explore the potential of using our collections in this way. Cardiff Rugby have been very supportive, and Richard is providing refreshments.

We now have a slot in the matchday programme to highlight the work of the Museum.

## 7.2 Communications

Steve has taken over as the new Comms Team Leader.

- Steve is now in charge of the Twitter rota and has taken over the Sunday reminders
- Mart's blog should come out shortly
- A newsletter was published and Steve is pulling together another one to go out soon. This will include the fact that we are having a reboot and welcome help.
- David suggested that Derek should take a close look at the recently published WRU accounts and see if he can pick out any issues that an accountant would notice, possibly with the aim to write a blog piece that is part of a deeper dive into the report as a whole. There is a great deal within the report that will not stand up to scrutiny and needs to be exposed.

## 7.3 Sustainability

Already covered earlier. No progress – Claire nominated but no working group announced.

## 8 Finance (DR)

Accounts completed and with the independent reviewer. Deficiency of about £200 and they should be complete shortly.

It was reported that funds stood at £1,323.84 (Bank £1,252.37 and Paypal £71.47).

## 9 Governance Action Plan

Nothing to be raised at this point.

Andy will rebrand the Governance Action Plan to make it more of a to-do list / progress report.

## 10 Other Identified Business

### 10.1 AGM 2023

16<sup>th</sup> March has been suggested and the preference is for an in-person meeting. We need to book the room and start to think of a speaker / entertainment. James Stafford was suggested.

When the date has been confirmed we can work back from this to make sure nomination papers go out in time.

**Action:** Andy to confirm room availability.

**Action:** Steve to speak to James Stafford (James has since confirmed his willingness to appear as a guest speaker)

### 10.2 Qatar Airways Sponsorship

Simon wrote an initial blog about the sponsorship. He also has a second version that's a bit tougher and Steve is waiting to review this for publication.

#### 10.3 Supporter Advisor Q&A

David has agreed to do a Q&A, and this has been agreed by the Club. David would like to open this out into a general supporters Q&A so any supporter can attend not just those that are members of recognised supporter's groups.

CF10 can facilitate the Zoom meeting and open it out to anyone. David has suggested a possible date of Thursday 24<sup>th</sup> November, but this will need to be confirmed.

#### 10.4 Other

- Most of the Supporter Director KPI suggestions have been taken on board and will be taken to the Board. David is also developing some qualitative KPIs that will seek to show that having a Supporter Director has made a difference.
- The CAP Book is being promoted again so we need to retweet when possible. We will also monitor WRU stock levels, so it doesn't say Out of Stock.
- Attendance at CAC dinner was raised, and if enough people are interested CF10 could book a table.

#### 10 Date, time, and format of next meeting

10<sup>th</sup> November 2022 at 7pm in person.